

## PAYMENT SERVICE PROVIDER'S QUESTIONNAIRE

Date \_\_\_\_ / \_\_\_\_ / 20 \_\_\_\_

Approved by the Board of JSC "Rietumu Banka", Minutes No. 54, 15.11.2018

COMPLETE IN BLOCK CAPITALS

PART I. BASIC INFORMATION ABOUT ACTIVITIES	
1.1. Payment service provider	Company's full name)
	date/
Country of registration Website add	ress
1.2. Existence of licence / permit for the performance of the operating activit	ies subject to a licence: No Yes
Licence number	
issued on/ valid until/	
Name and type of the licence / permit	
1.3. Restrictions imposed under the licence / permit (for the client funds turn	nover / provision of services in certain regions etc.):
1.4. Supervisory authorities:	e, country of registration, website address)
1.5. Registration of "Payment service provider from the EEA <sup>1</sup> " with the FCMC  Yes No <sup>3</sup>	
1.6. Purpose of using the accounts in the Bank: operating activities  1.7. Core activities of the Company:	transactions with third party funds
1.8. Services provided by the Company include:	
direct cash transfers, without an account opening	account / e-purse opening and servicing
opportunity to add / withdraw from the account / e-purse cash funds	issue of electronic money
issue of payment instruments	card processing and e-merchant servicing
Other (please specify in detail)	
<sup>1</sup> Furopean Economic Area	

<sup>&</sup>lt;sup>2</sup> shall be mandatory filled in by Payment service providers – non-residents of the Republic of Latvia <sup>3</sup> substantiate non-existence of the registration

	se fill in the table)	offices, branches	parent companies, subsidiaries or other affiliates	<b>5</b>
Full name	Country of registration	Country of actual busines	Operating activities	Website address
1.10. Please provide infori	mation about al	l accounts of the	Company opened in other credit institutions:	
Bank's nam	ne	Bank's country	Account number	Type of account
				☐ for Company's funds ☐ for client funds
				☐ for Company's funds ☐ for client funds
				☐ for Company's funds ☐ for client funds
				☐ for Company's funds ☐ for client funds
				☐ for Company's funds ☐ for client funds
No (please explain)  Yes (please submit)	carry out an inc		nitted it with the financial authority at the Company	
No Yes (plea	se indicate the date o	of the last audit, audito	s name, subject and result of the audit)	
		nancing of Terrorism, in		

<sup>(</sup>signature of Company's Representative)

1.13	. Date and result of the last inspection carried out by the supervisory authority?
and	. Has the competent authorities imposed any administrative coercion measure on the Company, its parent company, subsidiary for branches in the last 5 years due to violations of legislation, internal regulations in the area of monitoring the client transactions, in AML/CFT area and for the violation of international and national sanctions?
	No
	Yes (please indicate specific information on the established violations, administrative measures imposed and performed activities in the elimination of violations)
	. Have the respective structural units been established in the Company, and persons in charge of the activities in the AM/CFT area been binted?
	No
	Yes (please indicate full name of the structural unit, name, surname, position and contact information of the designated persons)
1.16	. Does the Company use outsourcing services in the AML/CFT area?
	No
	Yes (please indicate full name of the service provider and list of services)
1.17	. The Company uses the following information technologies (IT) in the AML/CFT area:
	automated verification (screening) systems against international and national sanctions lists, lists of terrorists and other "black" lists
	automated systems for AML/CTF risk reduction and risk management and restriction activities
	automated AML/CFT risk identification and assessment systems (risk-scoring)
	access control systems, electronic data storage and automated deletion systems
	automated systems for identification and documentation of unusual and/or suspicious transactions
	other systems (please specify)
1.18	. Has an independent inspection (audit) of IT used for AML/CFT purposes been carried out?
	No
	Yes (please indicate the date of last audit, auditor's name, subject and results of the audit)

## PART II. INFORMATION ON THE CLIENT BASE STRUCTURE

2.1. Company's client base structure:		
private individuals %	residents of Company's country of registration	%
legal entities %	non-residents of Company's country of registration	%
politically exposed persons %	shell companies %	
clients subject to in-depth analysis %		
2.2. Does the Company cooperate with shell banks?	☐ No ☐ Yes	
2.3. Does the Company provide an anonymous account opening	ing and/or servicing? No Yes	
2.4. Countries of registration and carrying out economic activity	ity of the Company's clients:	
2.5. Types of activities of the Company's clients:		
2.6. Has the Company any restriction in respect of servicing of fall into a specific category etc.?	clients who carry out specific business activity, come from speci	fic regions,
No Yes (please specify)		
2.7. Does the Company render or plan to render payr institution?	ment services to another payment institution or electron	nic money
No Yes (please indicate names of partners, % of total turnover / please	submit a schematic description of mutual payments in a separate appendix)	
2.8. Does the Company provide payment services to the clients exceed 30% of the total credit turnover of the customer base?	subject to an in-depth analysis, and whose total planned or actu	al turnover
☐ No ☐ Yes		
2.9. Does the Company carry out mutual payments with other	payment institutions or electronic money institutions?	
☐ No ☐ Yes		
2.10. Does the Company cooperate or plan to cooperate with t licence, but a licence is required for carrying out such activities it	the partners whose activities in the country of registration do no n the Republic of Latvia or in the EEA?	ot require a
No Yes		

## PART III. AML/CFT POLICIES AND PROCEDURES OF THE COMPANY

3.1. Name of main laws and regulations in the AML/CFT area in the Company's country of registration, date of adoption (date of entry into force) thereof and website address where such laws are published:
3.2. Has the Company developed and approved the internal regulations that regulate the AML/CFT area?
No Yes
3.3. Does the Company comply with laws and regulations of the Republic of Latvia, USA, European Union, United Nations Organization that include and/or are related to the application of sanctions and other restrictions in respect of a number of persons, jurisdictions and territories, including, but not limited to: Iran, Syria, North Korea, Crimea, North Sudan, Burma (Myanmar)?
No Yes
Partly (please indicate which are not complied with)
3.4. Has the Company developed and approved internal regulations that govern the compliance with national and international sanctions and control thereof?  No Yes (please indicate the sanctions of which international organisations and national authorities are adopted for execution)
3.5. Submit policies and procedures that regulate:  - client identification and analysis, transaction monitoring and control, identification and approval of beneficial owners;  - reporting on unusual and/or suspicious transactions to respective institutions;  - AML/CFT risk groups of clients and the criteria of formation thereof;  - compliance with the international and national sanctions;  - setting of limits and other restrictions for client transactions;  - evaluation and control of the efficiency of the internal control system in the AML/CFT area;  - determination of the status of PEP <sup>5</sup> , a family member of the PEP and a person closely related to the PEP, and the adoption of the decision on commencement of the business relationship;  - training of employees;  - evaluation of the AML/CFT policies and procedures of the clients-payment service providers;  - AML/CFT risk reduction and management activities;  - prohibition to cooperate with shell banks;  - prohibition to open and keep anonymous accounts.
3.6. Does the Company before opening of an account/during account opening carry out a compulsory identification of its clients and retain their identification data?
No Yes
3.7. Does the Company carry out identification of the clients' beneficial owner until a private individual is identified?
No Yes
3.8. Specify a minimum shareholding (%) starting from which the Company requests to provide information on the beneficial owners?
<sup>5</sup> PEPs – <i>Politically Exposed Person</i> , international term

3.9. Does the Company further define the type of activity of its clients, information on clients' business reputation, partners, planned account transactions, turnover etc.?
No Yes
3.10. Does the Company update information on its clients on a periodical basis?
No Yes
3.11. Do the designated employees of the Company carry out an analysis of client transactions and find out an economic purpose of these transactions, and the compliance of the transactions with the declared activity of the client?
No Yes
3.12. Are clients of the Company, upon the request of the Company, obliged to provide additional information and documents supporting their transactions?
No Yes
3.13. Does the Company carry out additional inspections aimed at obtaining a complete picture of activities of high-risk clients and the nature of transactions of these clients? Has the Company developed the criteria for conducting the client due diligence, the performance measures of such analysis and procedure of compliance thereof?
No Yes
3.14. Has the Company developed internal regulations which stipulate identification of a PEP / determination of PEP status, adopting of decision on commencing / continuing of cooperation with PEPs, and relationship with PEPs, their family members and/or persons closely related to PEPs?
No Yes
3.15. Does the Company carry out additional inspections and/or additional monitoring, when opening accounts of PEPs or members of the family of a PEP and/or persons who are related to PEP, examine the origin of their income and wealth, and carry out constant monitoring of their transactions?
No Yes
3.16. Is the Company obliged to notify the competent supervisory authorities of its country about the unusual and/or suspicious transactions and about the transactions that exceed the limit specified in the laws?
No Yes
3.17. Has the Company developed and approved internal regulations that stipulate the procedure of identification and elimination of unusual and/or suspicious transactions and, if any, the procedure of providing information to the supervisory authorities?
No Yes
3.18. Does the Company classify its clients and their transactions according to risk groups?
No Yes (please describe the procedures you apply to determine your clients' risk levels)
3.19. What criteria the Company use to determine the risk level of every client?
3.20. How often the previously established risk levels of the clients are reviewed in the Company?
3.21. Do the internal regulations of the Company stipulate AML/CFT risk reduction activities, and the procedure and criteria of application thereof?
No (please explain)
Yes (please specify such AML/CFT risk reduction activities, and the procedure and criteria of application thereof)

3.22	. Do th	e inter	nal regulations of the Company allow the applicat	ion of limits and restrictions on c	lient transactions?
	No		Yes (please specify which)		
3.23	. Do th	e inter	nal regulations of the Company stipulate the requ	irements for evaluation of the into	ernal control system?
	No		Yes (please specify which)		,
			mpany open anonymous accounts / accounts withouses or names of the persons who are beneficial ow		who use false names and refuse
	No		Yes		
			ernal regulations of the Company prohibit (imp shell banks, the opening of any accounts and/or prov		establishment of corresponde
	No		Yes		
3.26	. Has tl	he Con	npany developed the process of evaluation of AMI	/CFT policies and procedures of t	the client – financial institution?
	No		Yes		
			mpany during the cooperation with clients – financi iic substance of the transactions?	al institutions collect and evaluate	information about the origin of t
	No		Yes		
3.28	. Does	the Co	mpany provide training of employees in the AML/Cl	FT area?	
	No				
	Yes (ple	ease specif	y the periodicity)		
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